

Easy notification of claims with Sunet.

With the introduction of SunetOnline in April 2018 and SunetPlus in May 2018, Helvetia will in future be relying on the standard solution for the electronic transmission of accident and illness reports in the personal insurance business.

The Sunet solution banks on customer orientation; the customer selects and uses the version of Sunet that meets their individual needs.

	SunetOnline	SunetPlus	BBTPrenet [additional components for SunetPlus]
Suitable for..	... companies with < 15 losses annually (SME)	... companies with > 15 losses annually	... companies with a very high number of notifications of claims and/or a decentralized structure
Your advantages	<ul style="list-style-type: none"> ✓ No implementation needed ✓ Claim number immediately known ✓ Intuitive input form for all devices (iPhone, etc.) 	<ul style="list-style-type: none"> ✓ Efficient claim registration by connection to payroll accounting ✓ History Administration of accident and illness reports ✓ Evaluation and statistics of available → risk analysis 	<ul style="list-style-type: none"> ✓ Intuitive web pre-registration for employees for all devices ✓ Targeted claim registration ✓ Minimisation of expense in HR
This must be borne in mind	<ul style="list-style-type: none"> – No connection to payroll accounting – No history (“fire and forget”) → no statistics and evaluation possible 	<ul style="list-style-type: none"> – Minimum expense for introduction – Little know-how is necessary to use the application – Queries for employees by HR 	<ul style="list-style-type: none"> – Introduction costs at customer – Considerable implementation effort
Duration of the introduction	-	approx. 1 day	approx. 2 months
Costs for you	-	-	Standard implementation: CHF 8,000

SunetOnline

By means of the **web solution SunetOnline**, which can be retrieved via the Helvetia homepage, the notifications of claims can be transmitted electronically to Helvetia. The customer benefits here from the direct provision of the claim number and the relevant documents (accident report, health insurance card, etc.). Notifications of claim can optionally have additional documents electronically enclosed.

SunetPlus

SunetPlus provides customers with **software with expanded functionality**, which is used chiefly for the transmission of accident and illness reports. Thanks to the connection to the payroll accounting of the customer, all staff and wage information needed for notification of claims is deposited in SunetPlus and as a result permits efficient claim reporting. In addition, SunetPlus can be used for absence management and drawing up statistics. This

permits comprehensive hazard analysis in the company. All functionalities from SunetOnline are also available to the customer in SunetPlus.

BBTPrenet

In addition to SunetPlus, BBTPrenet can be optionally implemented at the policyholder. Distribution of the notification of claims takes place at BBTPrenet. This permits targeted and efficient claim registration. The insured (employee) enters a lean notification of claims directly in a web application (reference for example via the company intranet) and passes it on internally. The notification of claims is then completed by the HR of the company using SunetPlus (enrichment with payroll and staff information) and transmitted to the insurer. As a result, the expense in the HR of the company can be minimised.